Authorized to Practice? Let's Show It on Our Licensure Lookup Page!

Missy Anthony, *Ohio*; Kathy Arney, *North Carolina*; Charlotte Martin, *Louisiana*

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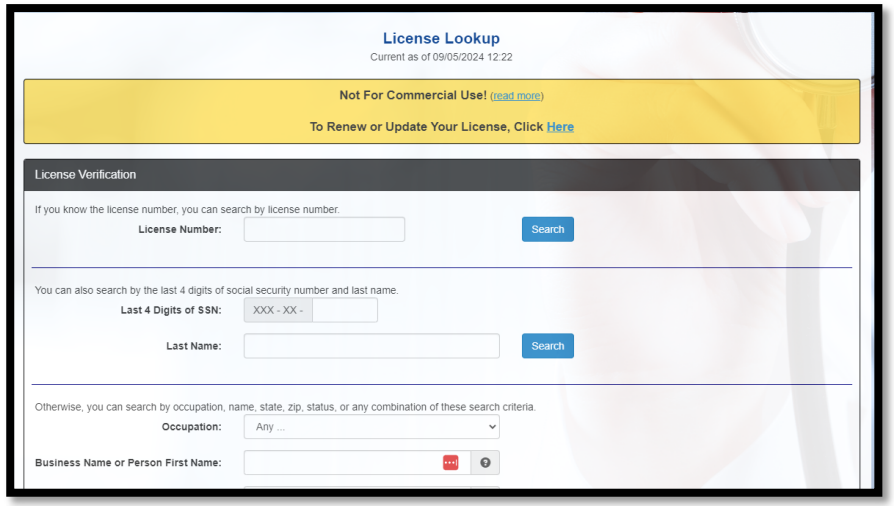
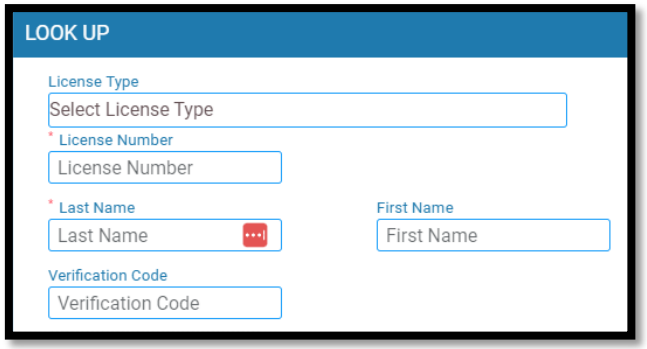
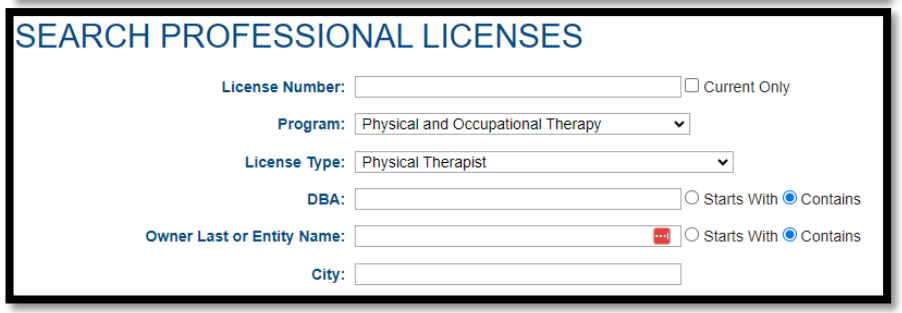
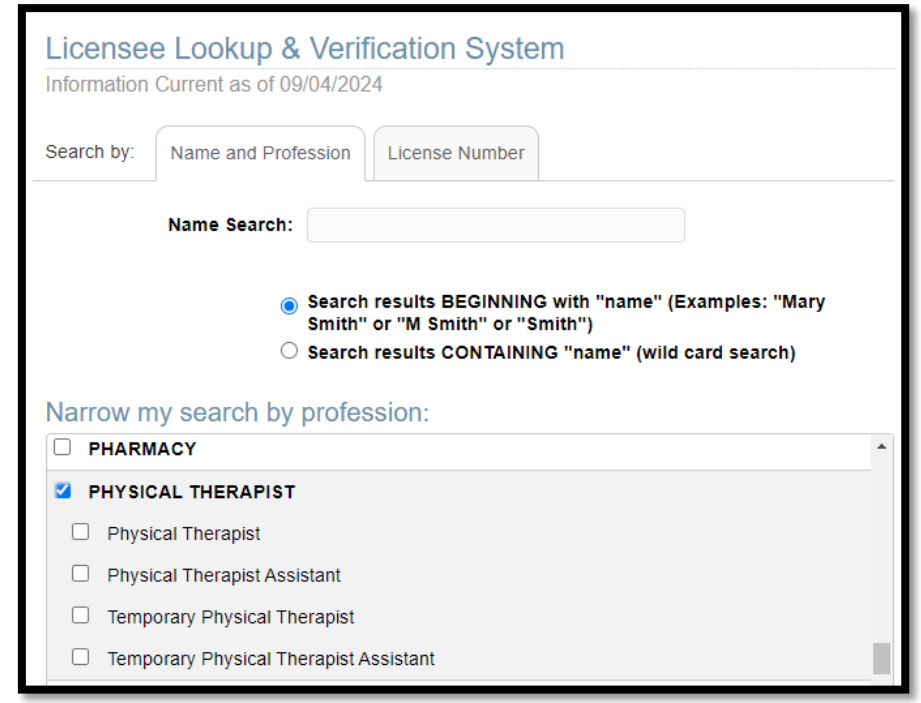
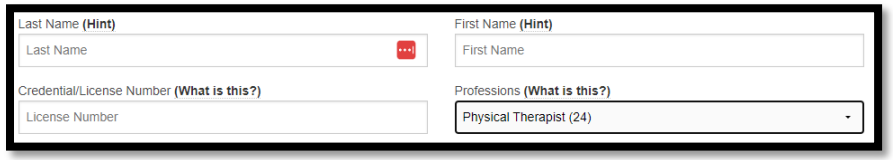
Licensure Verification

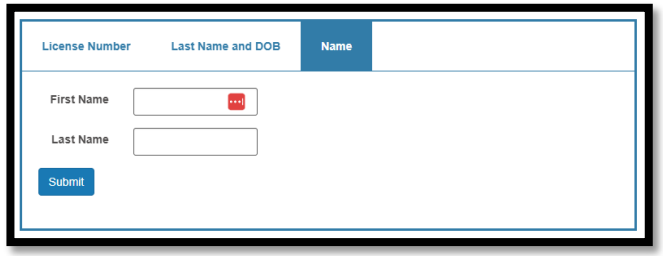












FSBPT Board Assessment Resource Questions – Licensure Verification

- Based on your knowledge answer the following 4 survey questions…

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Does the board have a publicly available mechanism to verify an individual's licensure status?

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Does the board educate stakeholders that verification of licensure is available?

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Is the verification updated in real-time and by the board?

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Does the verification include relevant licensee information including disciplinary history?

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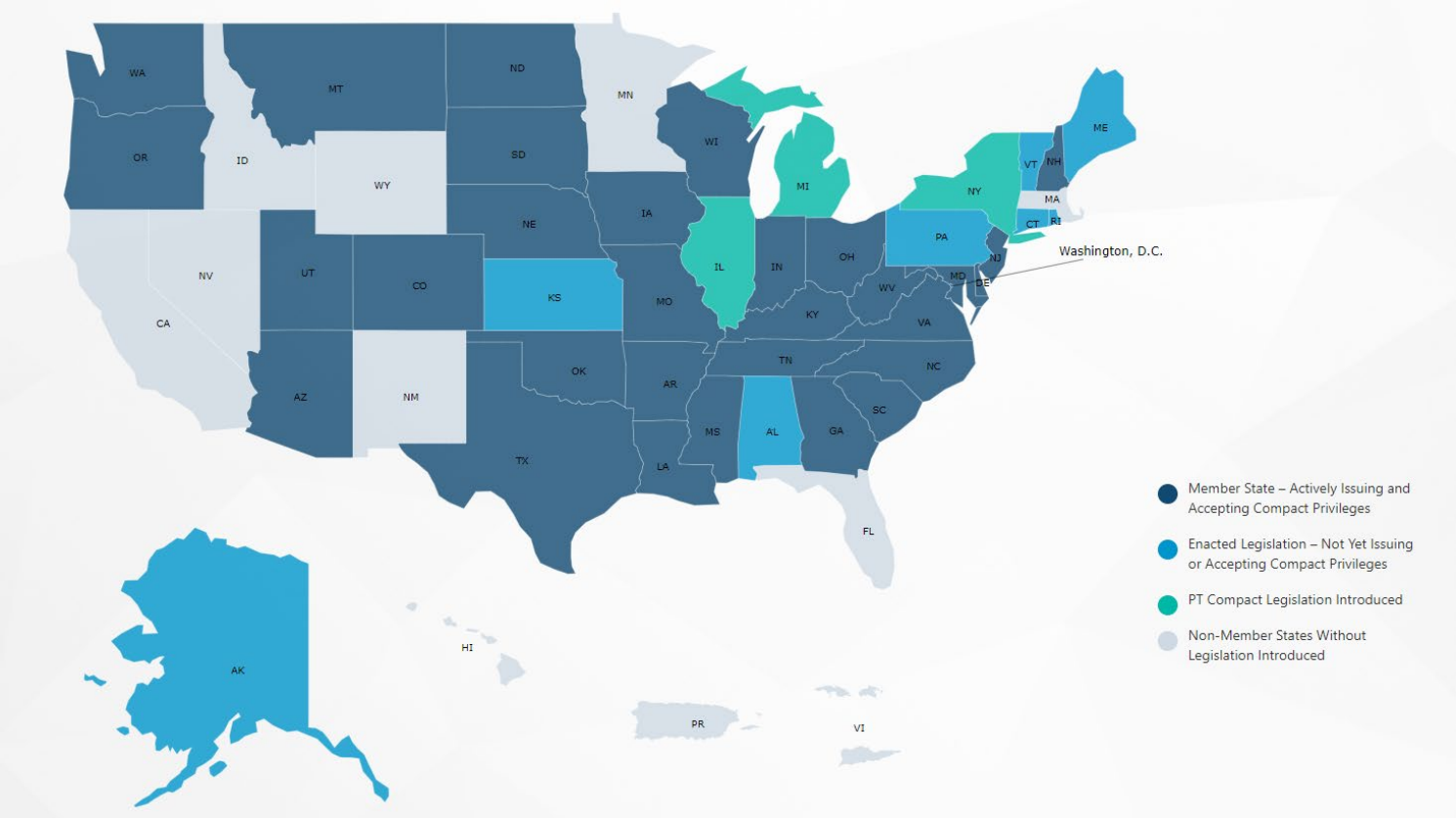
Now a new poll

- If your state is a member of the Physical Therapy Compact and is actively issuing privileges (Dark Blue States) answer the following question…



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Do you include Compact Privilege information on your verification page?

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WHY? Part 1
External Stakeholders Need This Information

Examples:

- Insurance Providers
- Employers or Perspective Employers

Many Jurisdictions Point to PT Compact Website

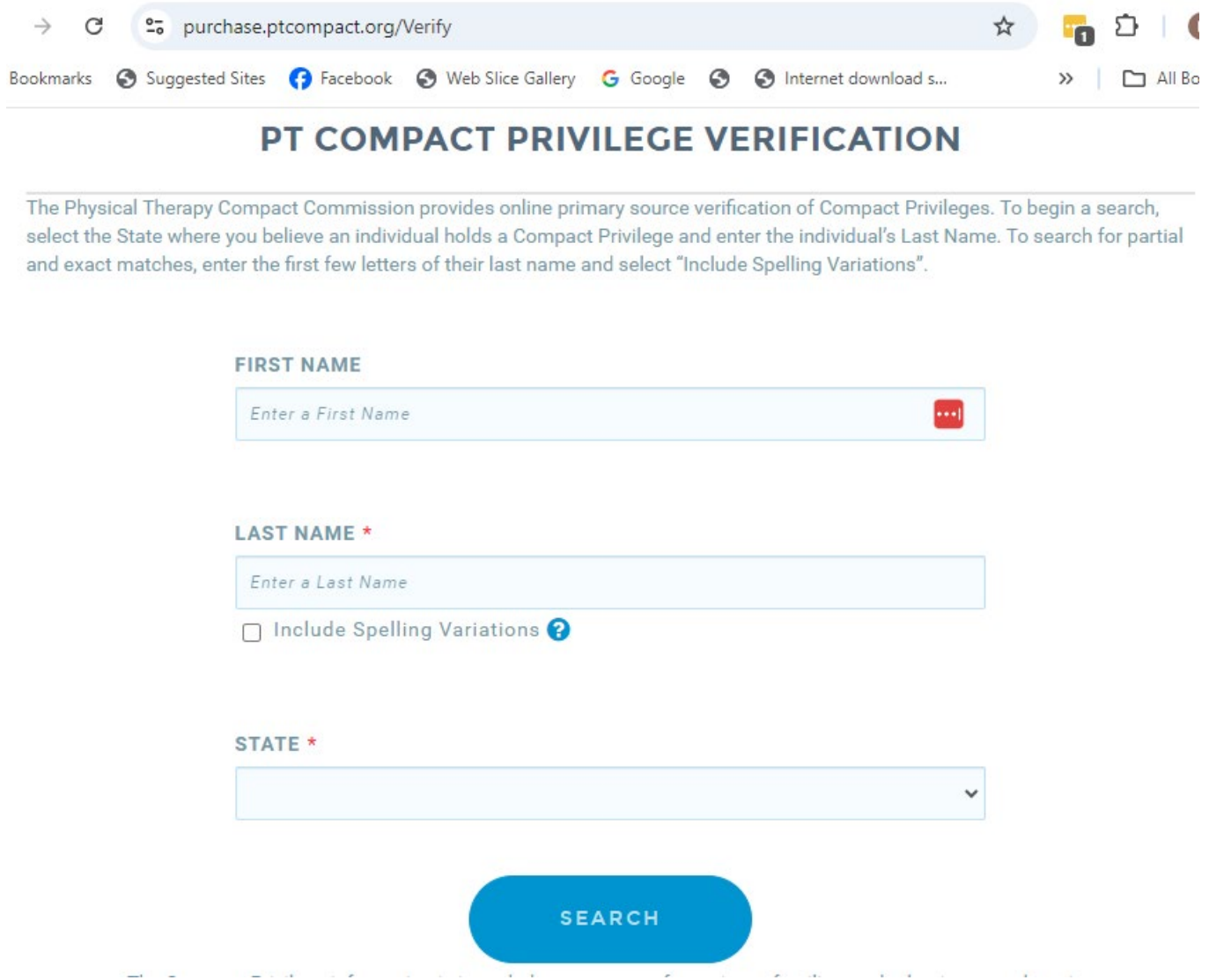
If you want to verify if a Physical Therapist or Physical Therapist Assistant has a privilege to practice in Utah under the compact, browse to: ptcompact.org/verification

If you did not find a licensee please also check the PT Compact Commission verification page to see if the PT or PTA holds a compact privilege in Nebraska.

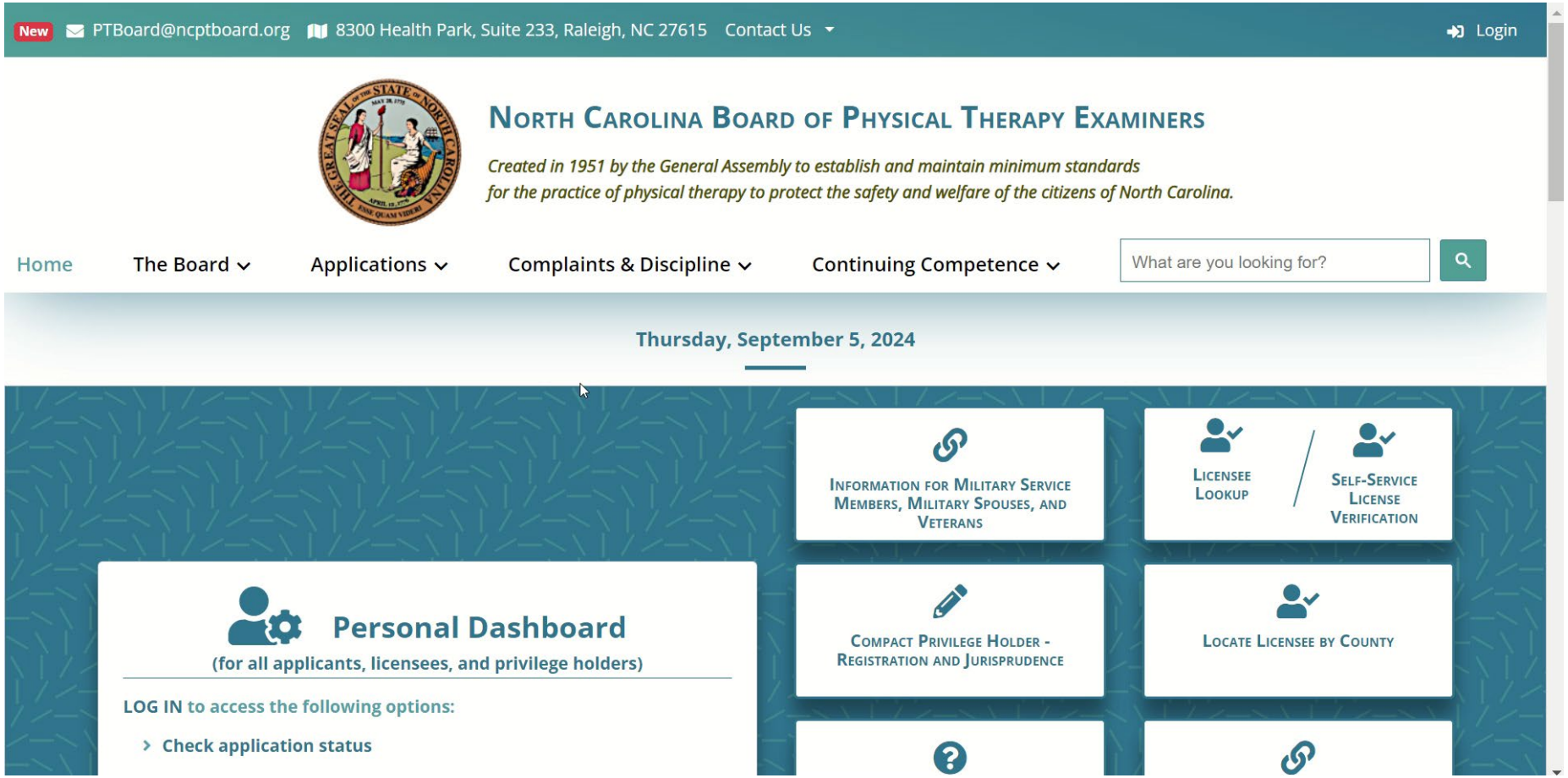
PT Compact Privilege Verification - The Physical Therapy Compact Commission provides online primary source verification of Compact Privileges.

Challenges with pointing to PT Compact Website

- The language on the jurisdiction's website to go look at PT Compact Website is often not on the same page as the licensure verification
  - External stakeholders verifying authorization to practice may never read that information (and most likely never will)



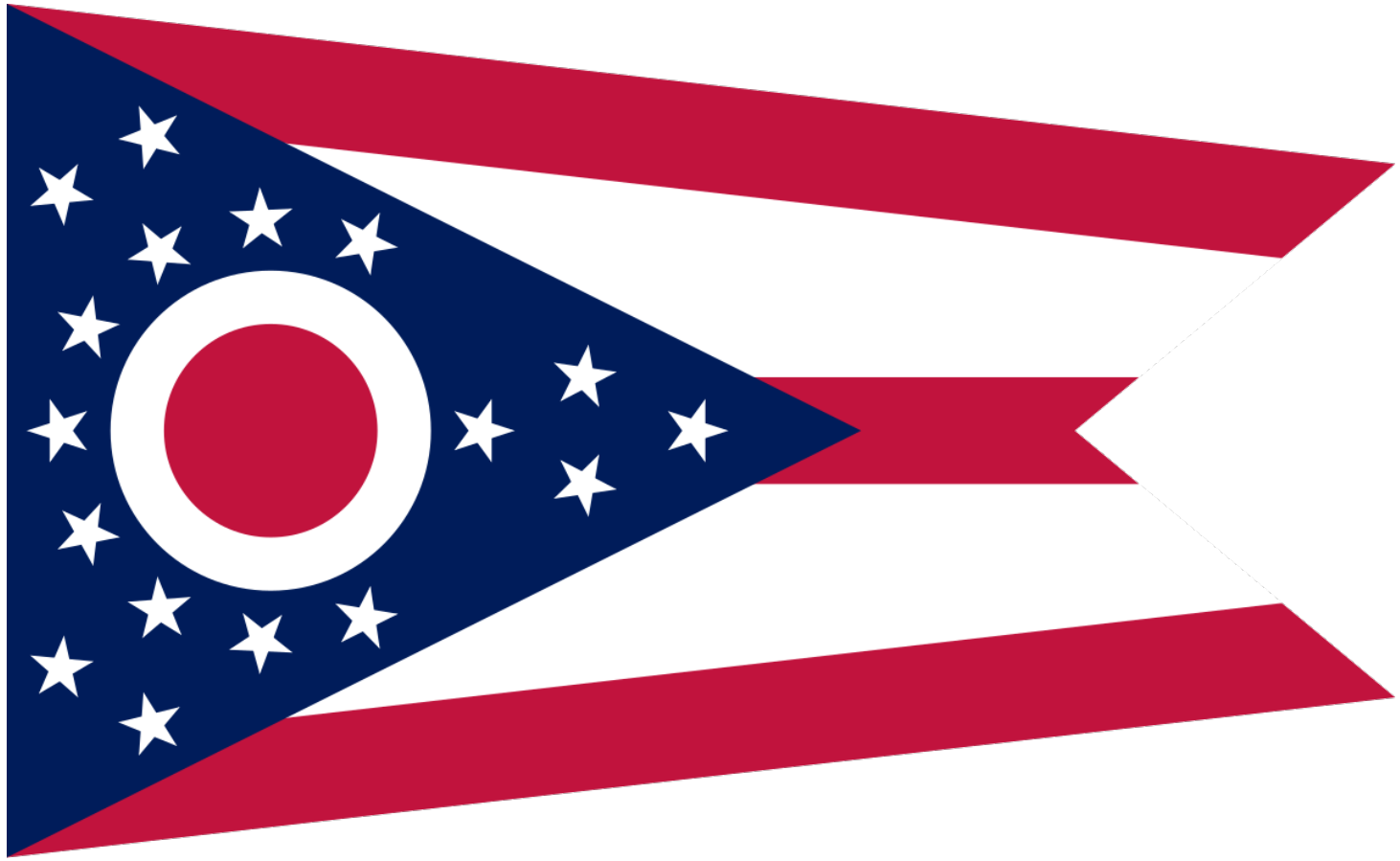
North Carolina's Website



Ohio's Experience

- OTPTAT Board
- Shared Licensure Verification Site across many state independent licensing boards and state agencies
- http://elicense.ohio.gov

eLicense Ohio
Professional Licensure



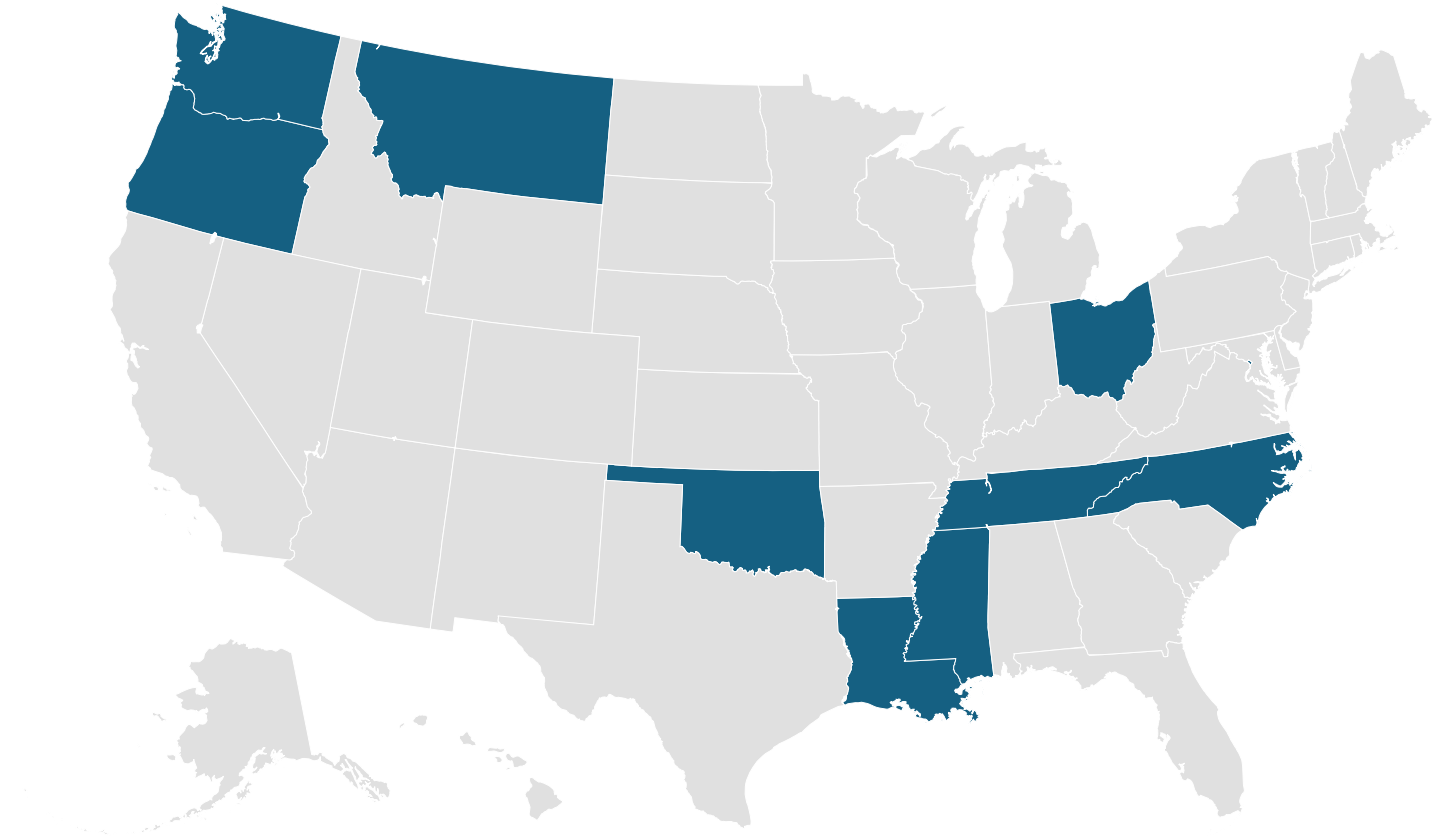
WHY? Part 2
State Mandate

- State system is a way for most healthcare workers (and other licenses) to be verified on one site
    - May include:
        - Licensees
        - Compact Privilege Holders
        - Temporary Licensees (if applicable)
        - Telehealth Registry (if applicable)
        - Military licenses (if applicable)
        - Etc.
    - State Medicaid program uses this data to determine provider eligibility via a daily connection to the Medicaid billing system
    - Credentialers for insurers also use

WHY? Part 2 Transparency

- The public does not know the difference between a license and a compact privilege
- They definitely do not know whether their healthcare practitioner holds a license or a compact privilege for purposes of look-up
- This data is one of the most important pieces of a Board's duty to fulfill the mission of public protection

States we believe are displaying Compact Information within License Verification



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How are you doing this?

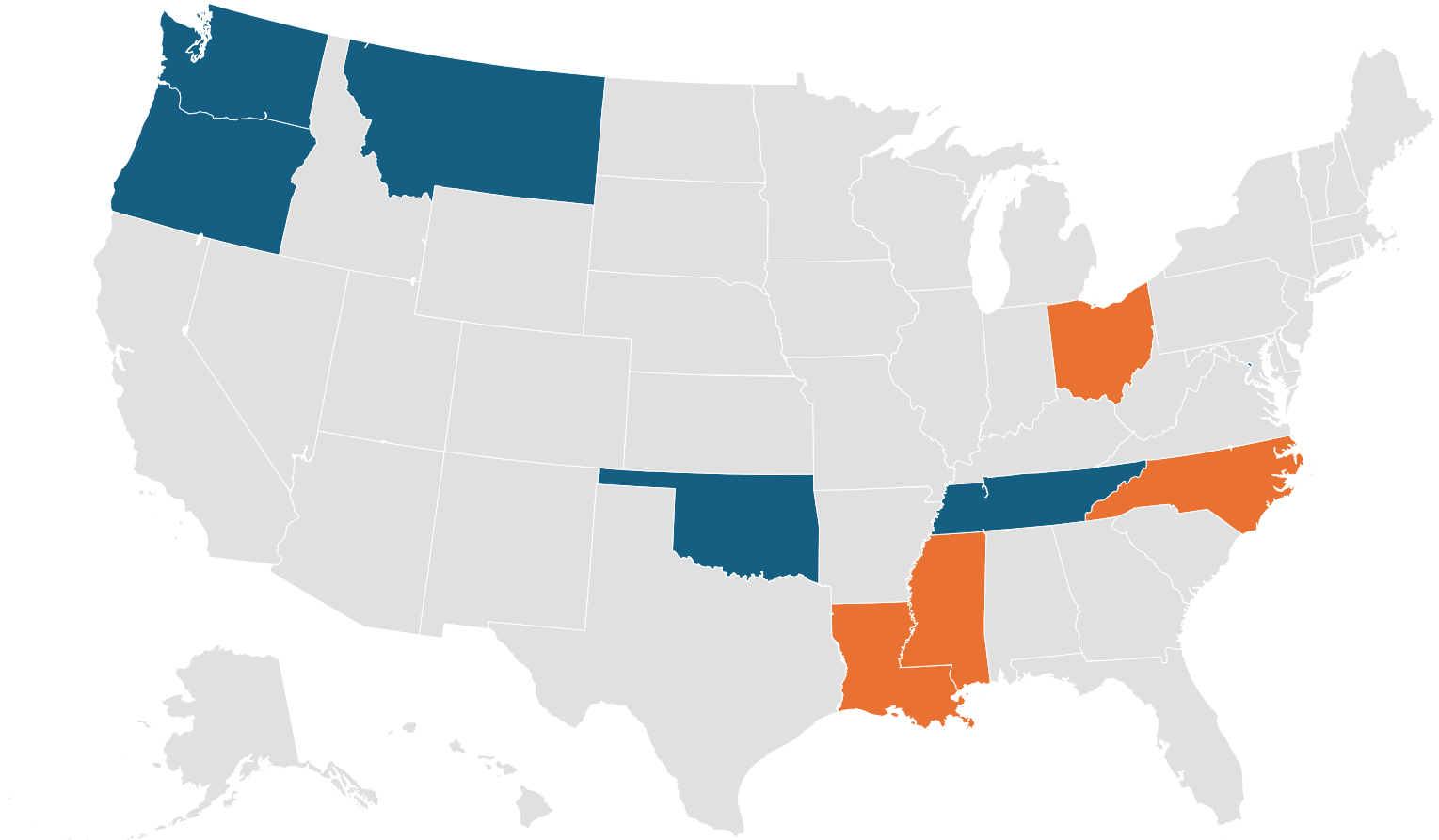
- Manual Entry by Staff
  - Human error
  - Required extra work/ and rechecking for errors
- Not timely
  - Entry was made weekly
  - Did not meet the same standard as licenses

How can we do it better?

- How can we automate?
- Improved Accuracy?
- Timeliness?

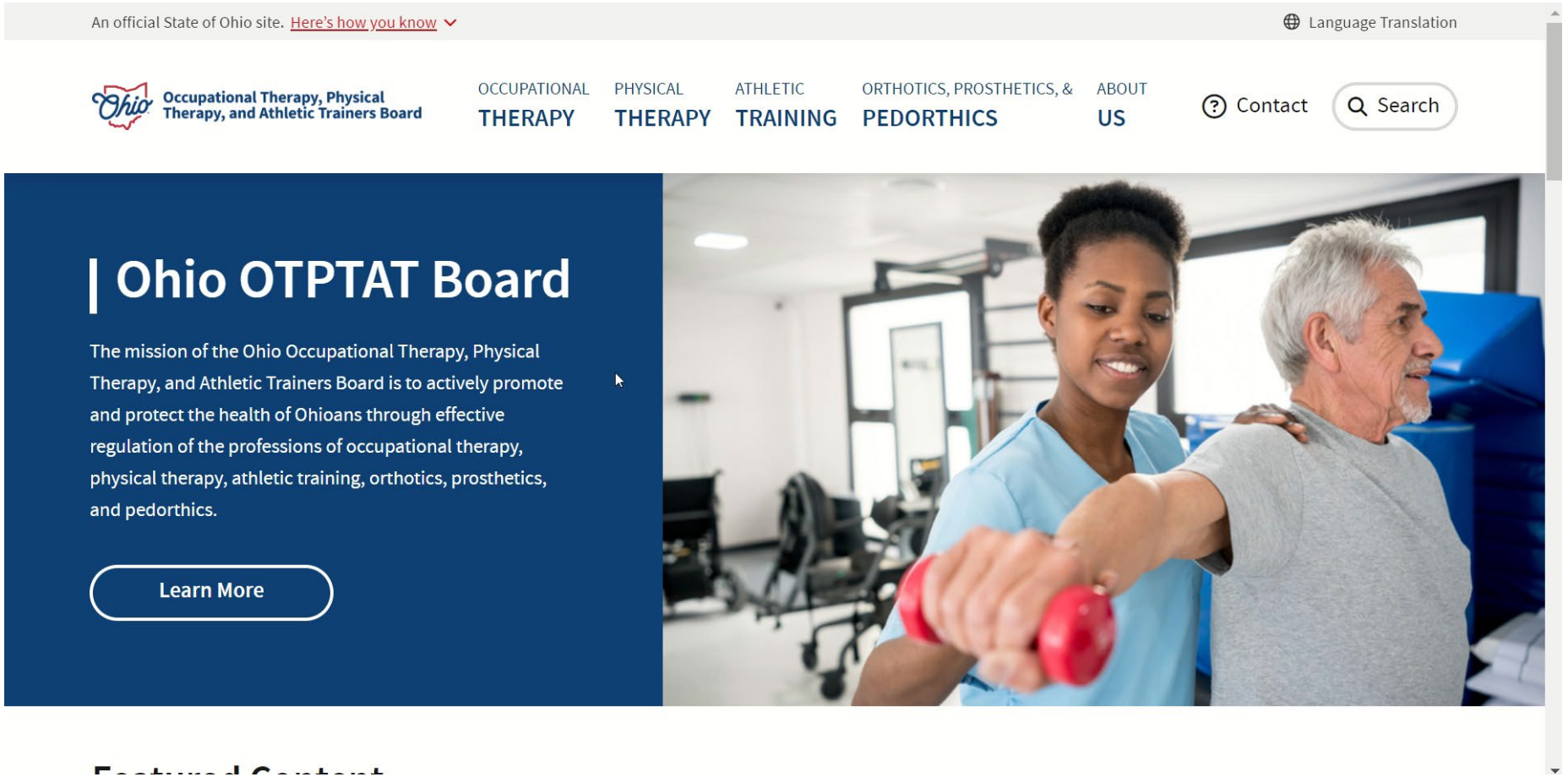
- ANSWER: Application Programming Interface (API)
  - FSBPT ID
  - NPTE Scores
  - JAM Scores – now associated with compact record in the system
  - PT Compact Privilege Information

How is the Compact Information added?



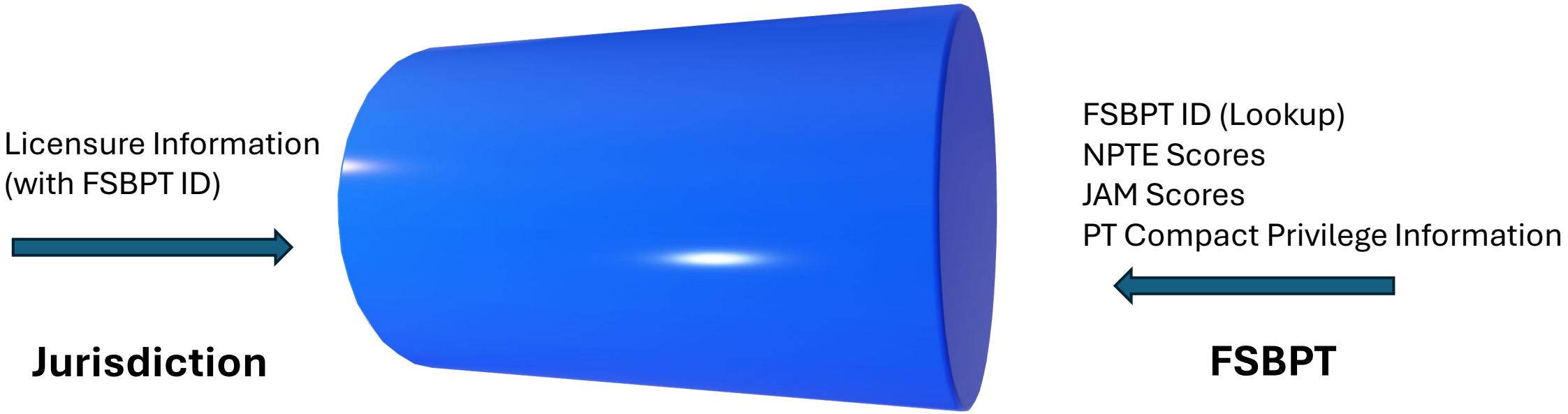
- Manual
- API
  - Louisiana
  - Mississippi
  - North Carolina
  - Ohio

Ohio's Website

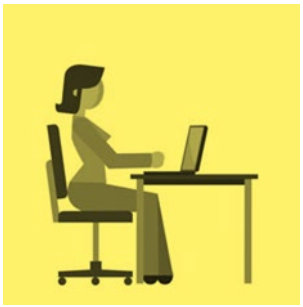


What is an API?

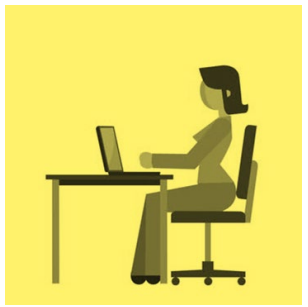
- Is it Secure? **Yes!** More secure that your current method.
- Is it Accurate? **Yes!** More accurate than Manual Entry.



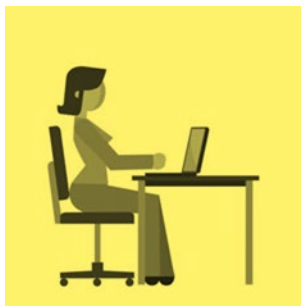
Current Process



Enter any Changes to Licensure Files



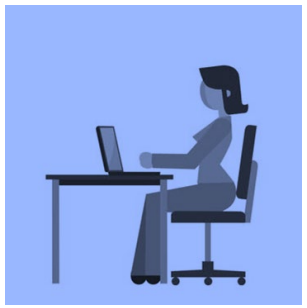
Prepare/ Extract a Licensure File



Verify Data File & Upload to Sharefile, FTP, or Email

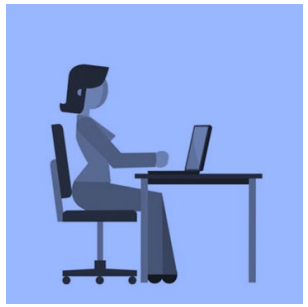
Jurisdiction

FSBPT Staff Grabs the file



FSBPT Staff Imports file into Jurisdiction Data Import (JDI)

FSBPT Staff Reviews and Cleans Up Data



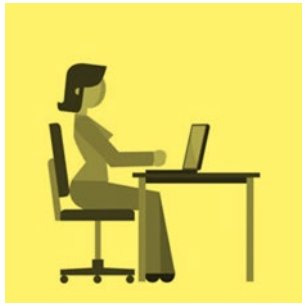
FSBPT Staff Imports Clean Data into ELDD

FSBPT Staff Generates a Report for missing or errors in FSBPT ID

PT Compact and FSBPT

Process with API

Application Programming Interface (API)



Enter any Changes to Licensure Files

Jurisdiction

PT Compact and FSBPT

Louisiana's Experience

- Independent Board Website
- "See PT Compact Verification Website"
- Board wanted a "One-stop shop"
- Administratively unrealistic to manually enter this in a timely and accurate way.
- API was the best solution.

FUNDING
This Sounds Expensive...

Grant Funding Opportunities through FSBPT

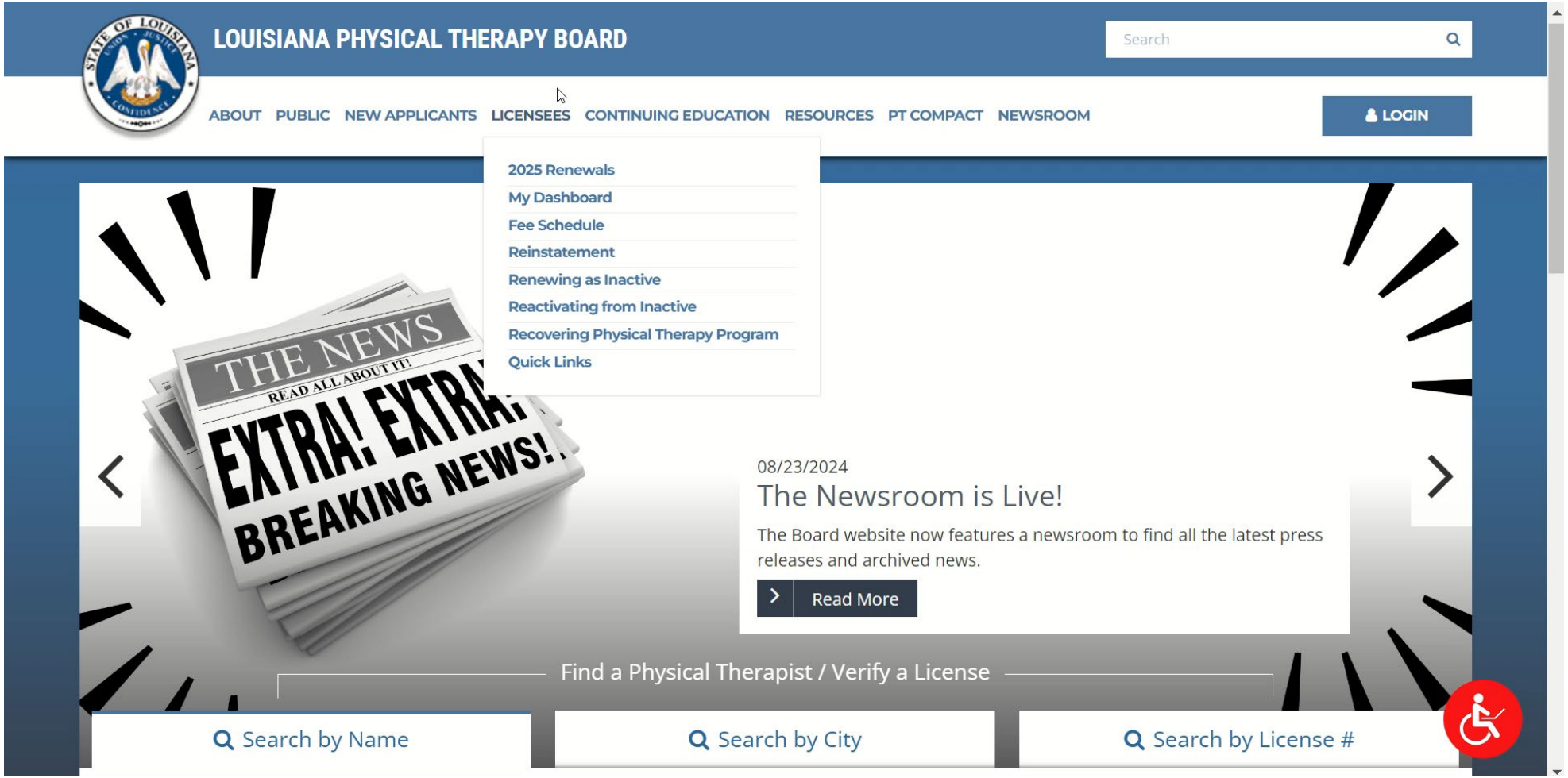
FSBPT News Brief -

Available Funding Opportunities

The FSBPT Board is committed to supporting its member jurisdictions in their mission to protect the public. Join the ranks of states, including Alabama, Indiana, Iowa, Louisiana, Minnesota, Nevada, North Carolina, North Dakota, Ohio, Oregon, Virgin Islands, and Texas, that have all taken a big step toward both administrative efficiency and protecting the public. They are currently leveraging FSBPT Grants to enhance the ELDD, improve compact privilege implementation, and collect workforce data.

Your state should be next! Learn more about our available grants to help jurisdictions with enhancing your participation in or communication with our Examination, Licensure, and Disciplinary Database (ELDD), improving compact privilege implementation, or collecting workforce data.

FSBPT offers grant funding to support its member jurisdictions in their mission to protect the public. If you are interested in receiving a grant, please send an email to **FSBPT's CEO, William A. Hatherill** summarizing what you would like to have funded and why it is important or how it can improve efficiencies for your board.



Louisiana's Website

Want to learn more about API?

Schedule an Information Systems meeting with your team and FSBPT IT Staff.

Contact Rich Woolf rwoolf@fsbpt.org

Want to learn more about Grant Funding?

Ask questions or apply for funding today!

Contact Bill Hatherill
whatherill@fsbpt.org

Questions?